



Accelerating Digital Products Development from Six Months to 30 Days for Everywhen, a Global Insurance Leader



As a leading independent insurance group based in the UK, Everywhen ranks among the largest in the sector. In the sector with the. With a global presence across more than 30 countries and over 250 locations, the organization employs more than 11.000 professionals and operates a diverse portfolio of specialist brands. Known for its deep expertise and strong local relationships, Everywhen has been a trusted partner to a wide range of customers with varied insurance needs.

As part of its broader digital transformation journey, Everywhen recognized the need to modernize its software development processes and offer a faster, more intuitive digital experience to its customers. Traditional development cycles were proving too slow and costly, hindering innovation and making it difficult to keep pace with rapidly evolving customer expectations. The organization needed a new approach – one that could significantly reduce the time to market, improve operational agility, and support always-on customer engagement.

Boosting Delivery with a Low-Code Platform

To address this, Everywhen turned to low code development, identifying it as a strategic lever to accelerate innovation. By adopting a low-code platform, the client would deliver new digital products up to six times faster than before, reduced development timelines from six months to the little 30 days and provide 24/7 service access to customers. At the same time, they sought to lower development costs and increase flexibility across platforms and teams – transforming both the speed and the quality of digital delivery.

With deep expertise in Mendix low-code platforms and a proven ability to execute with speed and precision within strict timelines, Brillio was selected as the partner of choice.

Deploying Agile Solutions with Mendix

Brillio's approach went beyond implementation – it began with a focus on improving the user experience. The team provided strategic inputs on UI, UX, and workflow design, and actively engaged with Everywhen stakeholders to identify user pain points and recommend meaningful solutions. Leveraging Mendix's powerful capabilities, such as visual modeling, pre-built components, AI-assisted development, and rapid prototyping, Brillio enabled faster development cycles and seamless collaboration across teams.

The deployment followed an agile mode, emphasizing co-innovation and continuous improvement. Brillio collaborated closely with Everywhen to tailor solutions that aligned with specific business goals, ensuring that scalability, security, and best practices were embedded throughout. The solution was deployed across Mendix Cloud and on-premises environments to meet various business needs.

With robust monitoring and analytics in place, the engagement included a continuous improvement plan supported by regular iterative updates.

Accelerated Transition, Seamless Maintenance, and Significant Cost Reduction

The transition from design to launch was achieved in less than half the time typically required by traditional approaches – even during the December holiday season. Application maintenance became significantly more efficient, with administrative configurations requiring no manual code changes. This reduced the burden on technical teams and improved long-term sustainability.

The revamped digital platform delivered a far more intuitive and engaging user experience, which led to greater user adoption and satisfaction. Customers could now access services with a clean, responsive interface that made navigation seamless. Post-launch, the number of bugs reported was minimal, and any issues that did arise were resolved far more quickly than under the previous model.

The collaboration with Brillio empowered Everywhen to fast-track its digital transformation, launching innovative, customer-friendly solutions faster than ever before.

- . **Faster** Time-to-Market
- . **Enhanced** User Experience
- . **Higher** Customer Satisfaction
- . **Efficient** Post-Go-Live-Support
- . **Reduced** Costs



ABOUT BRILLIO

Brillio is a digital technology services company that drives AI-first engineering and design-led experiences for global enterprises. Born digital in 2014, its consulting-led services span Customer Experience, Data & AI, Product Engineering, and Digital Infrastructure. With an industry-leading NPS of 71, Brillio accelerates time to market through its proprietary BrillioOne.ai platform, powered by AI-ready talent with deep domain expertise.

Brillio is the official Digital Transformation Partner and the official Data and AI Services Provider of Atlassian Williams Racing. Brillio partners with leading technology providers including Microsoft, AWS, Google Cloud, Salesforce, Adobe, Databricks, and Snowflake and operates with 6,000+ “Brillians” across 15 global delivery centers. Consistently recognized as a Great Place to Work® since 2021, Brillio blends innovation, talent, and purpose to deliver measurable outcomes for clients and fulfilling careers for employees.



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