Brillio's IAM Solutions:
Enhancing Security & Efficiency For Enterprises

End-to-end solutions that enhance security, streamline operations, and drive compliance, enabling efficient identity management.

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Securing the Future: The Need for Modern Identity and Access Management (IAM)

Identity and Access Management (IAM) is critical in the modern digital era due to insider threats—whether malicious or accidental—posed by privileged users who can steal data, commit fraud, or disrupt operations.

Brillio offers a comprehensive IAM portfolio encompassing Assessments, Risk Analytics, Strategy Roadmaps, Product Evaluation, Identity Governance and Administration, App Onboarding, Privileged Access Management (PAM), Single Sign-On (SSO), Federation, Multi-Factor Authentication (MFA), and Web Access Management. Key offerings include Access Management Modernization, Application Factory Onboarding, and AI-Powered IGA/PAM, ensuring secure, scalable, and streamlined identity management.

# Streamlining Security with Access Management Modernization

Brillio delivers cutting-edge Access Management solutions, leveraging modern Single Sign-On (SSO) capabilities to eliminate upfront hardware/software costs through cost-effective subscription models. Our solutions reduce operational expenses by automating provisioning and access management, freeing IT teams for strategic tasks. We enhance security with Multi-Factor Authentication (MFA), adaptive authentication, and risk-based access controls while ensuring compliance with GDPR, HIPAA, and PCI DSS. With centralized identity management, we enable seamless oversight of user identities and permissions. Our cloud-based solutions integrate natively with AWS, Azure, and Google Cloud, offering scalable, secure access, including remote authentication and mobile-friendly features.

Application Factory Onboarding for Seamless IAM Integration

Brillio streamlines IAM application onboarding through a structured two-step process: Set up the Factory and Run the Factory.

Set up the Factory involves analyzing the application portfolio to categorize and prioritize, integrating pilot applications to test platform maturity, and creating a baseline operational runbook to industrialize processes.

Run the Factory includes assessing integration complexity (simple/medium/complex), customizing designs, and updating test cases. Applications are onboarded across environments—Dev to Test, QA, UAT, and Production—while continually refining the runbook using best practices for efficiency and scalability.
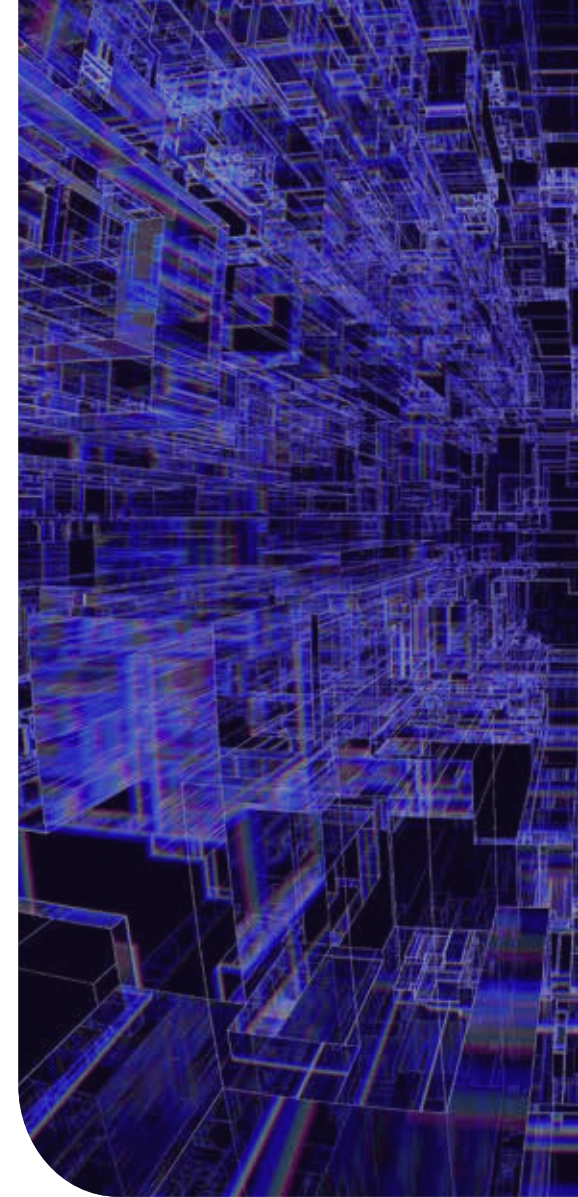
AI-Powered Identity Governance and Administration (IGA) and Privileged Access Management (PAM)

Brillio's AI-powered solutions deliver intelligent, secure, and compliant identity governance tailored to modern IT ecosystems.

Identity Lifecycle Management

Automates workflows for onboarding, provisioning, access requests, role changes, and offboarding.

Identity Analytics

Utilizes machine learning to provide actionable insights, detect anomalies, and optimize identity governance.

Continuous Compliance Monitoring

Ensures adherence to regulatory requirements, industry standards, and internal policies.

Seamless Integration

Centralizes identity and access management by integrating with diverse IT systems, applications, directories, and cloud services.

Advanced PAM

Enhances security for privileged accounts with AI-driven risk analysis and adaptive access controls.

30% reduction in manual errors with automation of IAM workflow for a Global Financial Leader

A leading international financial services provider operating across Canada, Asia, Europe, and the U.S. faced challenges managing their IAM environment, monitoring privileged access, and addressing skill gaps to enhance operations. These issues impacted security, compliance, and operational efficiency.

Brillio partnered with the client to deploy SailPoint's IGA solutions for centralized user identity management and access control. Automated IAM workflows improved risk management by reducing manual errors, enhancing efficiency, and ensuring compliance. A custom-built GUID solution and privileged access inventory reporting were tailored to the client's needs.

Brillio also integrated IAM processes with the client's change and release management systems, streamlining operations. Comprehensive SOPs and knowledge documents were developed to empower the support team, resulting in quicker issue resolution. This approach improved compliance, strengthened security, and reduced operating expenses, delivering measurable value to the client.

- Up to **30%** reduction in manual errors with automation of IAM workflow

- Up to **25%** reduction on audit costs

- Up to **20%** improvement in productivity of support team with process integration and SOP creation

20% Faster Threat Response From End-to-End Security for a UK-based Financial Services Company

A leading UK-based financial services group, offering comprehensive solutions to retail and corporate customers worldwide, faced challenges due to the absence of in-house security capabilities like threat intelligence, security analysis, and SOAR functionalities.

Brillio addressed these gaps with a robust security solution encompassing threat hunting, vulnerability assessments, and penetration testing. The implementation integrated Identity Governance and Administration (IGA), IAM, data security, and IoT security into a cohesive system.

By automating threat responses with AI/ML models, Brillio delivered a comprehensive risk compliance framework. A layered security approach was established across data, applications, endpoints, and networks, with SOP-driven policies ensuring consistency. Security orchestration and automated responses enhanced the client's ability to detect and mitigate threats, elevating their security posture and operational efficiency.

- **40%** increase in IM defect identification and remediations

- **20%** faster threat response

- **32** unique and custom plugin integrations developed

System Access Time Goes From 4 days to 1 day for a Prominent American Bank

A prominent American bank, recognized for its credit cards, banking, and lending services, faced prolonged IAM certification cycles, mobile authentication challenges, siloed application teams, and limited identity management expertise.

Brillio's specialists realigned security policies, developed an enterprise reference architecture, and streamlined provisioning and access reviews. They also enabled federated access for external partners, provided integrated reporting, and facilitated a seamless SailPoint migration.

A dedicated 100+ member team now manages the full IAM lifecycle for 60,000 users across 1,000+ branches. Steady-state operations were achieved within 12 weeks, delivering enhanced compliance, efficiency, and user experience.

Reduced system access time from **4 days to 1 day**

- **50%** reduction in manual processes to minimize errors

- **40%** faster access provisioning resulting in improved productivity

- **20** hours time saves a week on access management

Scaling Access Management across 1000+ Branches of a US Financial Corporation

A major U.S. bank holding corporation struggled with managing multiple digital access IDs due to a surge in applications, leading to operational inefficiencies and lack of quality controls in account provisioning.

Brillio automated IAM systems, reducing manual interventions and improving system access for both users and developers. This automation streamlined security, cut operational costs, and enhanced customer experience.

Brillio also implemented enterprise provisioning, password management solutions, and integrated dashboards for improved visibility and decision-making.

Access reconciliation mechanisms and a comprehensive knowledge management system were established, ensuring smoother transitions and better resource utilization across the enterprise.

- **1000+** branches supported across the globe

- **45k+** employees provided with simplified access management system

- **400+** applications could be digitally accessed

ABOUT BRILLIO

Brillio is one of the fastest growing digital technology service providers and the partner of choice for many Fortune 1000 companies seeking to turn disruptions into competitive advantages through innovative digital adoption. We help clients harness the transformative potential of the four superpowers of technology: cloud computing, Internet of Things (IoT), artificial intelligence (AI) and mobility. Born digital in 2014, we apply our expertise in customer experience solutions, data analytics and AI, digital infrastructure and security, and platform and product engineering to help clients quickly innovate for growth, create digital products, build service platforms, and drive smarter, data-driven performance. With 17 locations across the U.S., the UK, Romania, Canada, Mexico and India, our growing global workforce of nearly 6,000 Brillians blends the latest technology and design thinking with digital fluency to solve complex business problems and drive competitive differentiation for our clients. Brillio was certified by Great Place to Work in 2021, 2022 and 2023.

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